

13 October 2009

EOS 1000D Service Notice – Firmware Ver 1.0.6

To users of the EOS 1000D Digital SLR camera

Thank you for using Canon products.

We have released Firmware Version 1.0.6 on October 13 to address the following phenomena that affect some EOS 1000D. The details and our service policy are as follows.

Firmware Version 1.0.6 addresses the phenomena in question. Therefore, users are asked to update their cameras with this firmware to prevent the occurrence of these phenomena.

We offer our most sincere apologies to customers using this product who have been inconvenienced by this issue. Canon will continue to strive to provide our customers with high quality products that they can use with confidence. Thank you for your kind understanding.

Phenomenon

- 1 Some EOS 1000D may exhibit a phenomenon where the LCD monitor does not display, the shutter does not release, and the busy indication remains lit in the viewfinder.
- 2 The message, “Shooting is not possible. Turn the power switch to <OFF> and <ON> again or re-install the battery”, appears on the camera’s LCD monitor, and after the above operation is carried out, the LCD monitor displays in a language that is different from the actual language setting.

Cause

The above phenomenon is due to a firmware bug that affects some EOS 1000D units with Firmware Version 1.0.5 or earlier.

Affected products

EOS 1000D Digital SLR camera

Market suport

Please contact a Canon service center if you camera is affected by this phenomenon. Free repairs will be provided to affected cameras.

If your camera is affected by this phenomenon, please update your camera with the latest firmware. The latest firmware can be downloaded from the following page.

[Firmware Download Page](#)

<http://web.canon.jp/imaging/eosd/firm-e/eosdigital5/firmware.html>

Contact Information for Inquiries

Please contact the numbers below:

**Canon Australia
Services and Support
13 13 83 (local call)**

**Canon New Zealand
Customer Care
0800 222 666**