



YOUR PRINT ENVIRONMENT, OUR EXPERTISE. CANON MANAGED DOCUMENT SERVICES.

Focus your time and resources into growing your core business. With Canon's **Managed Document Services** (MDS), you can leave the management of your print environment to us.

SOLUTIONS

Canon's Managed Document Services

Canon's Managed Document Services (MDS) is a modular service offering aligned to ITIL V4 that enables businesses flexibility and peace of mind in choosing how their print environment is managed. Services within our MDS offering allow for options to deliver integrated service management and continuous value adding service improvement.

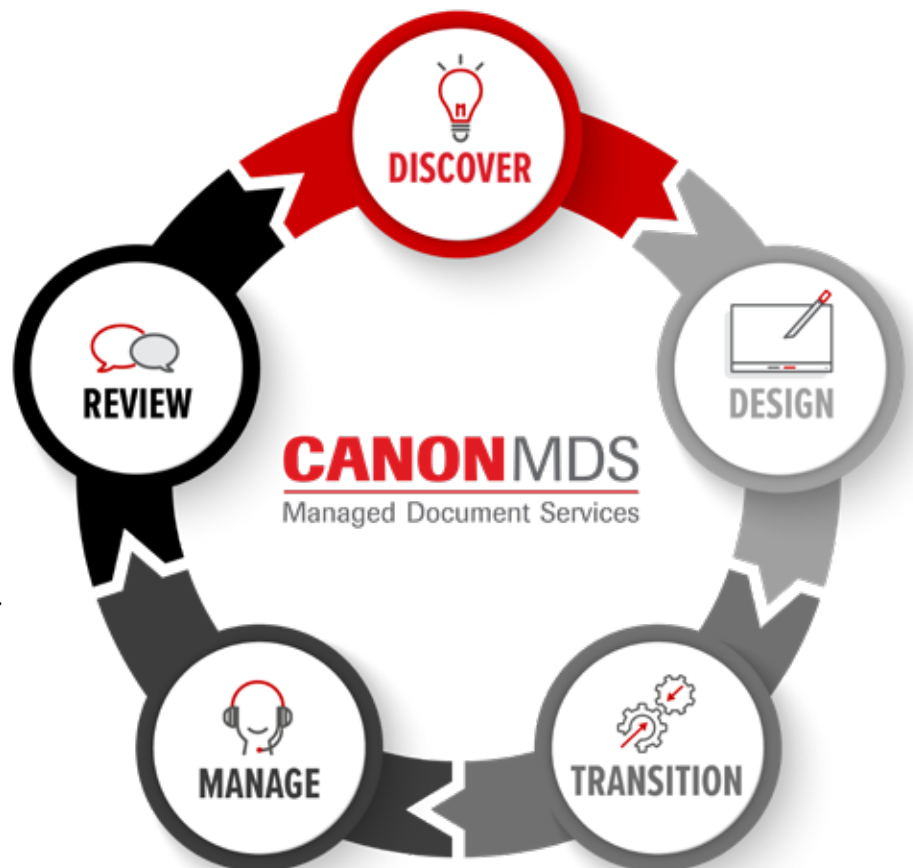
Canon recognises that Managed Print Services go beyond print alone. Our offering is focused on a complete solution spanning the document life-cycle from creation through to repository management.

Canon's 5-Phase Approach

Spending time to understand your business needs and requirements is a crucial part of Canon's MDS offering.

The print and document strategy that we recommend is specific to your business environment and program objectives.

Delivered through a **5-phase cycle**, Canon adopts an integrated and holistic approach that helps manage every aspect of your print environment.





Discover

Discover insights into your print fleet and behaviour through an audit of your environment. Through understanding your current state, our Solution team will help you identify areas that will improve your total cost of ownership, opportunities for efficiencies and potential enhancements through our catalogue of managed services.



Design

Design a managed solution that aligns with your business case and print related objectives. Create a print management offering that enables technical and service management resilience both now and in the future.



Transition

Canon will support and manage the implementation process to ensure a seamless transition into your new managed print environment. Working with your technical resources team, including effective transition and training programs, we will minimise the impact on your end-users. The result will be a smooth integration to realise the full benefits of Canon's MDS offering.



Manage

Once your new managed print environment is in place, Canon will oversee end to end management of your print and document environment through our service delivery team, within the agreed service levels.



Review

Canon will review its' service performance and collaborate with you to seek how we can continuously improve your print environment and support and optimise in line with the changing needs of your business. Operational and business reviews will also demonstrate our ongoing commitment to performance and document management governance.

Benefits

CONTROL COSTS



Optimise your print fleet and print costs

ENHANCE PRODUCTIVITY



Enhance print workflows and fleet management

IMPROVE SECURITY



Improve document security and transparent usage reporting

ESG



Implement more sustainable print practices

ACHIEVE QUALITY RESULTS



Ensure stronger governance and improved user experience



**Canon's Managed Document Services can help
optimise and streamline your print and document environment**

Call us on **13 13 83** or visit **canon.com.au/managed-document-services**
to learn more about how Canon can support your business.